



ADDENDUM #1
RFP-2020-DMS-10-TRANS
Non-Emergency Transportation Program for
Fee-for Service (FFS) Medicaid Beneficiaries

On March 10, 2020, the New Hampshire Department of Health and Human Services published a Request for Proposals soliciting proposals for the provision of statewide transportation services and management of the daily functions of New Hampshire Medicaid's Non-Emergency Medical Transportation (NEMT) program. Services must cover Medicaid beneficiaries who are eligible for the Medicaid Fee-for-Service (FFS) Program.

The Department is publishing this addendum to:

1. **Delete and replace Section 6, Proposal Process, Subsection 6.2, Procurement Timetable, with the following:**

6.2 Procurement Timetable

<u>Procurement Timetable</u>		
(All times are according to Eastern Time. DHHS reserves the right to modify these dates at its sole discretion.)		
Item	Action	Date
1.	Release RFP	March 10, 2020
2.	Optional Letter of Intent Submission Deadline	March 19, 2020
3.	RFP Questions Submission Deadline	March 24, 2020 11:59 PM
4.	DHHS Response to Questions Published	April 2, 2020
5.	Proposal Submission Deadline	April 23, 2020 3:00 PM

2. **Delete and replace Section 6, Proposal Process, Subsection 6.7, Proposal Submission, Subsection 6.7.1 with the following:**

6.7.1 Proposals must be submitted electronically to the Contract Specialist at the email address specified in Subsection 6.1 as well to contracts@dhhs.nh.gov and Dorinda.Downing@dhhs.nh.gov.

6.7.1.1 The subject line must include RFP-2020-DMS-10-TRANS (email xx of xx)



6.7.1.2 The maximum size of file attachments per email is 10 MB. Proposals with file attachments exceeding 10 MB must be submitted via multiple emails.

3. Delete and replace Section 6, Proposal Process, Subsection 6.7, Proposal Submission, Subsection 6.7.4 with the following:

6.7.4 Late submissions that are not accepted will remain unopened. Disqualified submissions will be discarded. Delivery of the Proposals shall be at the Proposer's expense.

4. Delete and replace Subsection 7.1, Presentation and Identification with the following:

7.1 Presentation and Identification

7.1.1. Overview

- 7.1.1.1. Proposers are expected to examine all documentation and other requirements. Failure to observe the terms and conditions in completion of the Proposal are at the Vendor's risk and may, at the discretion of the Department, result in disqualification.
- 7.1.1.2. Proposals must conform to all instructions, conditions, and requirements included in the RFP.
- 7.1.1.3. Acceptable Proposals must offer all services identified in Section 3 - Statement of Work, unless an allowance for partial scope is specifically described in Section 3.
- 7.1.1.4. Proposals must be received by the Proposal Submission Deadline specified in Subsection 6.2, Procurement Timetable, and submitted electronically as specified in Section 6.7.
- 7.1.1.5. Proposers shall submit a separate electronic document for the Technical Proposal and a separate electronic document for the Cost Proposal.

5. Delete and replace Section 7.2, Outline and Detail, Subsection 7.2.1, Proposal Contents - Outline with the following:

7.2.1 Proposal Contents – Outline

Each Proposal shall contain the following, in the order described in this section.